



Elko County Board of Commissioners

569 Court Street • Elko, Nevada 89801
775-738-5398 Phone • 775-753-8535 Fax

COMMISSIONERS

DEMAR DAHL
SHERI L. EKLUND-BROWN
JOHN ELLISON
CHARLIE L. MYERS
WARREN RUSSELL

ELKO COUNTY MANAGER

ROBERT K. STOKES

EXECUTIVE ASSISTANT

MICHELE A. PETTY

March 11, 2010

David S. Howard
PreCom
710 S. Orchard
Boise, Idaho 83705

Dear Dave:

I wanted to drop you a note to thank you for all of the professional services you rendered relating to our voice and data services for the new Elko County Building. From the initial Request for Proposal to the implementation meeting and through the planning and installation process, all of your personnel were professional and enjoyable to work with. Having over 150 endpoints with multiple departments to work with could have been challenging but Donna Winslow met with each department and developed the system programming to meet their needs flawlessly. Trevin Meredith and Syd Lansing were more than competent and professional with the installation and lay out of all the phones and it was a pleasure to work directly with them.

Your requirement for a multi-site network assessment proved invaluable to insure that our data network was substantial enough to support our new IP telephony solution and we appreciated receiving a full report on the results. All departments are very happy with the system and we are looking forward to working with you and PreCom for many years to come!

Sincerely,

Mike Smales
Director of Information Technology
Elko County