



1714 S. Roosevelt St. Boise ID, 83705
205-367-1000

April 7, 2014

RE: RHUB Testimonial

After using several other remote technologies on the market, we ended up going with the RHUB. We have been using it now for approximately 4 months (not including the 60 day trial), and are thrilled with its ease of use, performance, and reliability. We are a full-service IT solutions provider that relies heavily on this technology to amply support our customers. We have a simple link on our website that we direct end users to, they click that, run a small file, and we are then remotely connected to their system.

We love that there is no complicated interface or software to install. Even the initial installation of the appliance was very straightforward. The cost was another huge factor for us. Other products were priced significantly more and weren't as functional.

The support behind the product has been exceptional as well. We worked closely with the manufacturer during a couple other installations of the hardware, and they were not only helpful, but very responsive! I am confident that the RHUB is the right solution for Treasure Valley IT and am very happy with it!

Shawn L. Schnitker
Director of Business Development
208-367-1000